

# Homesdale

Christian Sheltered Housing and Care

5/7 New Wanstead Wanstead London E11 2SH

## **RESIDENTIAL CARE**

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Wanstead  
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### **Homesdale (Woodford Baptist Homes) Limited**

Telephone: 020 8989 0847 [www.homesdale.co.uk](http://www.homesdale.co.uk)

Homesdale (Woodford Baptist Homes) Ltd is registered with the Homes and Communities Agency No. LH2021 and is a registered society under the Cooperative and Community Benefit Societies Act 2014 No. 13406R and with HMRC as an Exempt Charity Ref. No. X76757. Registered with the Borough of Redbridge under section 37 of the National Assistance Act. Homesdale (Woodford Baptist Homes) Ltd and the Homesdale Domiciliary Care Agency are both registered and therefore licensed by the Care Quality Commission to provide care services. Homesdale (Woodford Baptist Homes) Ltd is a Member of the National Housing Federation.

## **AIMS.**

To provide a loving quality service for 18 elderly residents in need of residential care, within a Christian environment.

To provide an environment in which the resident's physical, social and spiritual needs are met whilst respecting their basic rights to dignity, autonomy and self-esteem.

Homesdale is not exclusively for Christian residents.

## **ACCOMMODATION.**

Homesdale is registered with the Care Quality Commission for 18 residents.

Fees are currently £..... per week for all rooms with an annual increase in fees every April. The weekly charge does not include the following: Chiropody, Hairdressing, Dentistry and Optician services. Hairdressing and Chiropody services are provided on a regular basis while Dental and Optician services can be arranged to visit Homesdale on request. Naturally, if a resident prefers to continue with their own existing arrangements, with Practices outside of Homesdale this will be encouraged.

A lift serves all floors within Homesdale. All meals are freshly prepared by our cook daily. We provide a full laundry service which is included in the fee. Homesdale has various items of specialist equipment to help residents including a Parker bath, a hoist and lifting belts.

All of the equipment is available for the benefit of the residents and staff have been thoroughly trained in the handling of all specialised equipment.

Residents are always encouraged to furnish their rooms in a way which is personal and individual to them. All rooms have en-suite facilities. A gardener/handyman is employed to keep the grounds in order and is available to carry out any maintenance or repairs.

## **PERSONNEL.**

Homesdale is managed by a Chief Executive, Care Manager, Senior Care Assistants, Day Care Assistants, Senior Night Care Assistants, Weekday & Weekend Cooks, Laundry Assistant, Activities Co-ordinator, Pastoral support worker, Domestic Assistant and an Office Administrator.

The Care Manager is responsible to the Chief Executive and they in turn are accountable to the Management Committee who have overall responsibility for the complex. The Management Committee and the senior staff team have many years experience of running a successful residential care home. The Committee positively encourages and supports staff in their training and professional development.

## **ADMISSION CRITERIA.**

Residents are assessed before they come into Homesdale by the Care Manager/Senior Care Assistants. The assessment usually takes place in Homesdale when the prospective resident is invited to spend a day with us and to familiarise themselves with the other residents and staff. In some cases this cannot be arranged and so the prospective resident will be assessed in their own home. When a new resident comes into Homesdale there is a trial period of six weeks during which time any of the parties can terminate their contract with two weeks' notice.

Homesdale operates a "keyworker" system where each resident is allocated their own key worker to provide support. Naturally, residents are always given full support by all of the staff on duty and not just their key worker! Homesdale encourages all residents to maintain their independence in daily tasks. Where a resident is assessed as needing additional support, it is Homesdale's duty to assist residents with all of their care needs.

### **SHORT TERM RESPITE/DAY CARE SERVICES.**

Short term, respite and day care services are available. Please contact the Care Manager for further information.

### **MEALS.**

Meals are served to residents wherever they wish to have them. However, residents are encouraged to eat their meals together in the dining room to encourage social interaction with other residents. There is a choice of two meals with individual dietary needs also taken care of. Drinks are provided throughout the day and tea/coffee and biscuits are also provided for visitors.

### **SPIRITUAL NEEDS.**

There is a short Christian Service held every morning in the lounge between 9.30am and 10am. A service is also held every Thursday in the Mountier Court lounge between 9.15am and 9.45am. Every second Sunday in the month there is a service at 3pm which takes place in the Hunter Court lounge and is led by a visiting speaker. Anyone wishing to attend is encouraged to although it is of course not compulsory. We also have a Pastoral Support worker who is available to assist in maintaining the Christian ethos throughout the complex.

## **OTHER INFORMATION.**

Homesdale provides various activities run by the Activities Co-ordinator throughout the week.

Residents are encouraged to maintain their own GP. Alternatively, we have a GP from the local surgery who visits Homesdale every week.

Residents can order their newspaper to be delivered on a daily basis. All rooms have telephone facilities and TV sockets. There is also a payphone for Homesdale's residents to use.

Homesdale operates a no smoking policy and no alcoholic beverages are to be consumed on the premises. There is also a no gambling policy within Homesdale.

Visitors are always very welcome and residents are encouraged to receive their family/friends in the privacy of their room.

Homesdale has a policy and procedures file to which everyone has open access to. The file is situated in the Care Office.

If for any reason family or friends are not happy about anything they should, in the first instance, speak to the Care Manager. If she is unavailable, they should speak to the most senior person on duty who will be pleased to assist.

For further information or to arrange a visit to Homesdale please contact us on 0208 989 0847 and select option 1.